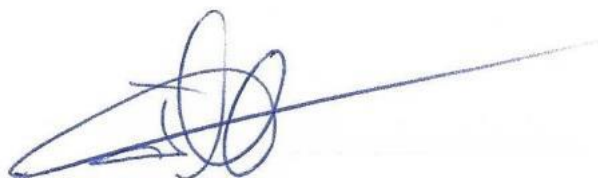


The MOLiva Laboratory is dedicated to the "Performance of physical-chemical and organoleptic tests in the laboratory of oil, olives and pomace", adapting to the QUALITY needs demanded by an increasingly competitive market and assuming its responsibility towards its clients, it has of a QUALITY Management System, described in the QUALITY Manual and developed in the Procedures Manual, in accordance with the requirements of the International Standard UNE-EN-ISO 9001:2015

The General Management expressly expresses its fundamental commitment to promoting QUALITY at MOLiva Laboratorio in order to achieve compliance with the following policy:

- The main objective is customer satisfaction.
- Management will promote the improvements necessary to achieve the objectives.
- QUALITY is susceptible to continuous improvement. Failures should be used to learn and eliminate the sources or causes that generated them.
- QUALITY requires collaboration and participation at all levels and for this, information, communication and training (particularly in areas that affect the quality and safety of the service) are essential.
- All workers must be made aware of their responsibilities regarding quality, making them part of the company's culture regarding this.
- The company is fully committed to complying with applicable legal and regulatory requirements, customer requirements and those associated with our services.
- The surrounding context and the interested parties will always be taken into account for the realization of its services, its objectives and its continuous improvement.

The General Management ensures that its QUALITY Policy is understood and accepted by all staff; and by carrying out internal audits it verifies that the QUALITY System maintains its efficiency and adequacy.



Fdo.: **MOLiva Laboratorio**

DIRECCIÓN

(02/07/2024)